

City Performance Management | 2026

Strategic Roadmap



Vulnerable Outreach + Response
Recurring Monthly



Service Request Response
Recurring Monthly



VPA Impact
Recurring Quarterly



Customer Experience
Recurring Quarterly



Fire Operations
Recurring Quarterly

Data Huddles

Mayor's Office Briefings

Evaluations



Group Violence (GVI)

Calls for Service

Drone-as-First-Responder (DFR)

KPI Reporting



Utility Assistance

Vehicle Collisions

Neighborhood Enforcement

Park Visits

Real-time Crime Center

Evictions

Performance Management

Impact Assessments, Performance Reporting

Public Safety

Police

Fire



Good Government

Customers

Spending

Service Requests



Strong Neighborhoods

Streets

Sidewalks

Code Violations



Government Transparency

Public Dashboards, Open Data Portal



Data Huddles | Overview

Goals

1 "I know what's going on"

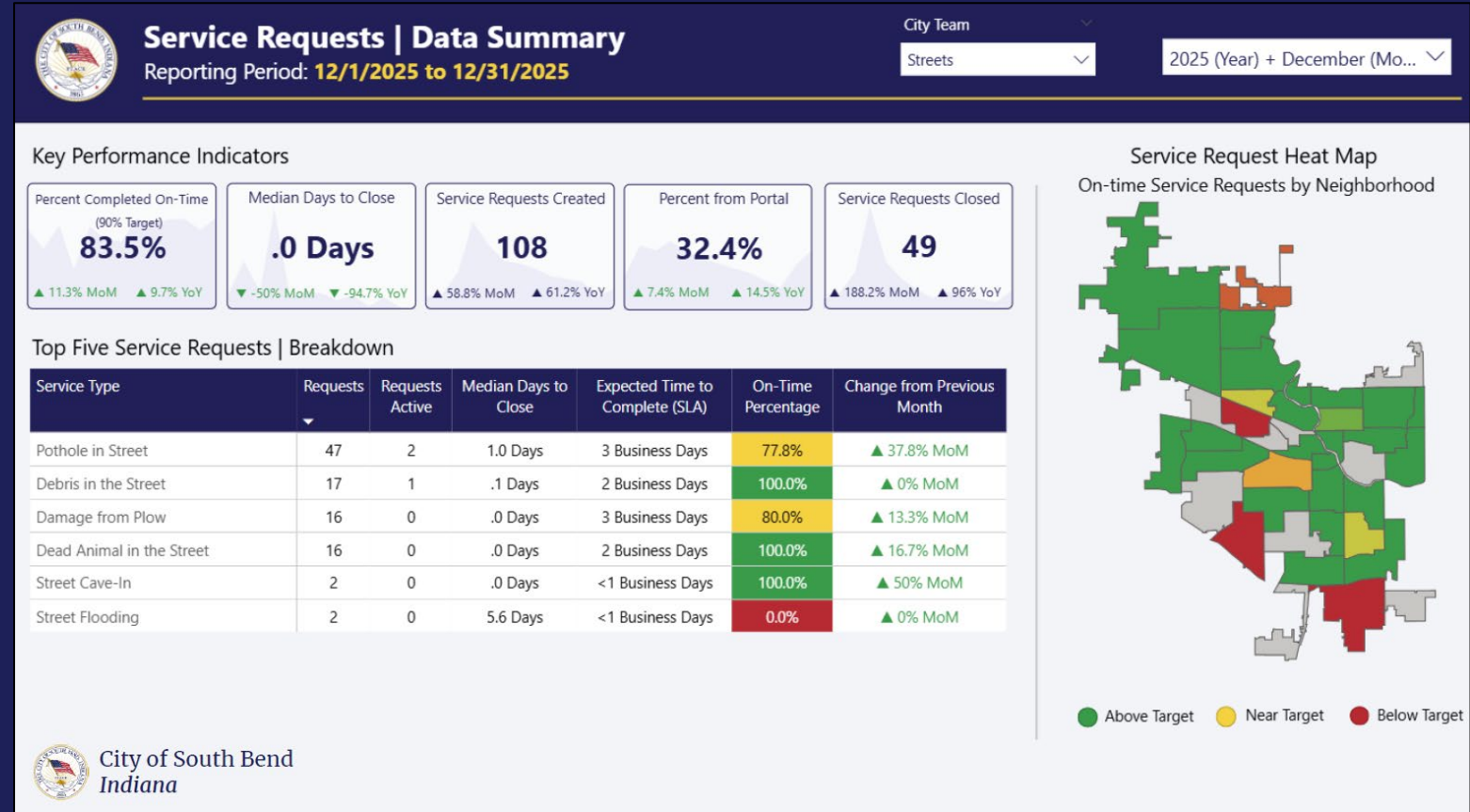
Relevant City Leadership is aware of key data associated with Mayoral Priorities

2 "I know my part in forwarding City goals"

Relevant City leadership can shape/contribute to this goal

Format

- 30-minute briefings on operational data + progress towards goals.
- Meeting held to review data and identify next steps to drive performance improvement for residents.



Data Review Slide Example for Service Request Data Huddle

