

City of South Bend

November–December 2020



Hello Neighbor,

I hope you and your family are well.

As we get closer to the holiday season, when we traditionally spend time with our loved ones and gather with our extended families, it's important to keep in mind that our fight against COVID-19 continues and the cold weather months present us with new challenges.

I encourage you and your family to consider limiting the size of indoor family gatherings this year and follow all precautions recommended by the CDC and health officials when you do choose to gather together.

Right now, the virus is more prevalent in our community than at any other time so far, and it's up to us to keep our loved ones and each other safe and healthy. We are all feeling the fatigue of months spent observing public health guidelines. Brighter days are ahead, but now is not the time to become complacent or let our guard down.

Last month, the City team launched a new 311 online service portal, which will allow you to make some service requests on your computer or smart phone instead of having to call our team at 311. If you need to report or request items like alley maintenance, street cleaning, and more, you can now do that online as well as over the phone. I encourage you to take a look at 311.southbendin.gov.

Additionally, our team at 311 will still be available to initiate all the service requests by phone as well.

The City's Lead Program is still open for applications to make lead safe repairs in your home at no cost to you. In homes built before 1980, deteriorating lead paint can cause health problems and hinder development in children, especially those younger than age 6.

The City's lead grants can pay for home repairs that help stop lead contamination. Families who meet income requirements can receive up to \$15,000 in repairs at no cost. Please call 311 and ask about the City's Lead Grants for more information.

Finally, I'm excited to share a new partnership called Citywide Classroom South Bend, which is an inter-organizational collaboration to connect South Bend Community School Students with at-home internet and WiFi hotspots. Throughout the month of November, the program will roll out throughout the school district. If you're the parent of a SBCSC student who needs better internet access, please reach out to the administrators at your school to get connected with the program.

Sincerely,

A handwritten signature in cursive script that reads "James".

Mayor Mueller

Clerk's Corner

Greetings, South Bend!

The City of South Bend's Fall ReLeaf program will begin Monday, November 2 and will run through Thursday, December 3. City crews will make two passes to collect leaves from neighborhoods, street by street, based on the schedule available at southbendin.gov/fallreleaf.

Residents WILL NOT need to call to request a pickup. All dates on the schedule are weather permitting and subject to change. Residents are advised to visit southbendin.gov/fallreleaf for the most up-to-date schedule.

Leaf pickup can be viewed in real-time via the Fall ReLeaf Live Tracker on the City's homepage at southbendin.gov. The online map shows the status of different zones and leaf pickup on individual streets. Residents can type in their address or zoom in to find their streets. Note: The map will take a few seconds to load the data.

Residents participating in the City's Yard Waste program can also put leaves in yard waste bins. The program offers weekly collection and runs through the end of November. Residents can call 311 with any questions.

Best,

A handwritten signature in blue ink that reads "Dawn M. Jones".

Dawn M. Jones
City Clerk

COVID-19 RESOURCES & SUPPORT

At-Home Activities & Education

South Bend Venues Parks & Arts

Hosting a Virtual Experience on Facebook Every weekday at 12pm. Check it out!

St. Joseph County Public Library

574-282-4646 | sjcpl.org | library@sjcpl.org
The St. Joseph County Public Library is here to help. All library branches are now open for browsing, with precautions in place to keep patrons safe. Curbside Pick-Up and document delivery continues at all locations. If you do not have a library card, sign up for a

digital SJCP card by calling 574-282-4646. Free WiFi is available to the public at all SJCP branch parking lots (except Main Library and Keller Park Branch).

Community Health Support

If you are suffering from symptoms of COVID-19, which include fever, cough, and shortness of breath, please contact your primary care provider.

Beacon Health System Hotline: 855-523-2225

Saint Joseph Health System: 574-335-8650

South Bend Clinic: 574-307-6870

If you do not have a primary care provider, call the

central 211 hotline to be connected with a provider.

Health safety tips:

- Wash your hands often with soap and water
- Avoid touching your eyes, nose and mouth with unwashed hands
- Avoid close contact with people who are sick

Food Support

Grab and Go Meals for SBSC Students

Food pick up available at rotating sites throughout the school district from 11am–1pm every week day. Find out each location by visiting sb.school

Catholic Charities Food Pantry

1817 Miami Street | 574-234-3111
Pick up every Wednesday, 10am-12pm and 5-7pm

Food Bank of Northern Indiana

702 Chapin St.
Drive-through distribution Mon & Fri, 9am-2pm and Wed, 11am-5pm

Purple Porch Co-op At Risk Shopping

123 N Hill St.
Wed, 8am-10am, only customers over 65 years

Kroc Center Food Boxes

900 W Western Ave | 574-233-9471 x 2206
Pick up Monday and Wednesdays 10 a.m. to 12 p.m.

La Casa de Amistad

746 Meade St. | lacasadeamistad.org
Pick up on Wednesdays from 2pm–4:45pm

St. Vincent de Paul Food Boxes

svdpsb.org | 520 Crescent Ave
Drive Through every Tuesday & Thursday from 10am-12pm. Must bring a picture ID.

Youth Services Bureau

574-235-5517 | 1330 Lincoln Way E
To-go lunches and hygiene supplies. Drop-in Center
Hours 12pm-6pm, Mon–Sat

St. Margaret's House

117 N Lafayette
Pick up Mon through Fri from 12pm-1:30pm

Wings Over South Bend

1124 E Angela Blvd
Free kids meals to any child grades K-12

Real Services

574-256-1649 | realservices.org
Call for information on Meals on Wheels services

Success Academy Students Under 18

3408 Ardmore Trail
Tues & Thurs from 11am-12pm

Small Business & Workforce Support

Small Business Emergency Assistance Funding

The City is working with community development financial institutions (CDFIs) and local financial institutions to develop resources that will prioritize helping smaller, local businesses, who have not been the main target of other aid packages at the State or Federal level. Learn more at <https://southbendin.gov/initiative/emergency-assistance-funding/>

Local Takeout Options

Visit www.takeoutcovid19.com to see a list of restaurants serving take-out and delivery.

Bartender Emergency Assistance Program

The United States Bartenders Guild is providing emergency assistance grants for bartenders who face severe hardship as a result of the COVID-19 outbreak and closure of bars and restaurants. Click here to find out more and apply.

Emergency Tipped and Service Worker Support Fund

One Fair Wage, a campaign to raise the minimum wage, has established a relief fund for Tipped and Service Workers. Click here to find out more.

Indiana Small Business Development Center

www.SBA.gov/disaster
Currently accepting applications for Economic Injury Disaster Loan (EIDL) assistance.

Donations & Volunteer Opportunities

United Way Response Fund | uwsjc.org

The COVID-19 Response Fund is designed to meet short term, immediate needs, of individuals and families that will be impacted by COVID-19 as well as the long term impacts that have yet to be seen.

United Way will look to a broad network of direct service organizations as well as Indiana 211 to identify critical needs and resource gaps. The fund will be designed to be flexible and get resources to organizations with minimal bureaucracy and appropriate sense of urgency. 501c3 Organizations in St. Joseph County will be eligible to apply.

La Casa de Amistad Volunteers

lacasadeamistad.org
Looking for adult volunteers who are local, healthy, and not part of an at-risk population. Contact Nancy Diaz at Nancy@lacasadeamistad.org. For community volunteers, willing to help with the food pantry, contact Jurek at jurek@lacasadeamistad.org.

Real Services Volunteer & Donation

realservices.org
Real Services is currently accepting new volunteers and donations. Volunteers must undergo a screening process to protect vulnerable clients .

Hope Ministries Food Donation

574-235-4150 x 222 | asilverraven@hopesb.org
Facebook: @HopeMinistriesSB
Hope Ministries is accepting food donations and monetary donations to buy food. Donors may also contact Hope staff got a shopping list of needed items.

St. Vincent de Paul Society of St. Joseph County

svdpsb.org | 520 Crescent Ave
Donations of food can be made from 10am–2 pm, Tuesday through Thursday at 520 Crescent Avenue.

Housing & Utility Support

Utility shutoffs

The City of South Bend announced Immediate Suspension of Water shutoffs on Monday, March 16. American Electric Power announced suspension of all electric shutoffs on Friday, March 13. NIPSCO announced suspension of all gas shutoffs on Friday, March 13.

Evictions

Consumer Protection Division | 1-800-382-5516
Indiana Governor Eric Holcomb ordered on March 19 that evictions and foreclosures may not be initiated until Indiana's State of Emergency has terminated.

Indiana Attorney General Curtis Hill has asked Hoosiers to file complaints if evictions or foreclosure proceedings occur during the COVID-19 crisis. Anyone who is unlawfully subjected to such a proceedings should contact the Attorney General's Office's Consumer Protection Division.

Catholic Charities Resource & Referral Program

574-234-3111 x 60
Provides limited financial assistance to help meet basic needs including utility assistance or rental assistance as well as material assistance based upon availability. Assistance by appointment only.

Township Assistance

sjcindiana.com/1615/Townships
Township Trustees provide emergency assistance to individuals and families in need who qualify. This can include payment of rent, mortgage, or utilities, as well as burial or funeral costs.