

City of South Bend

April–May 2020



Hello Neighbor,

Since my last letter to you, the COVID-19 pandemic has changed daily life in our community in ways many of us couldn't have imagined just a few weeks ago. This is an unprecedented time for our City and our country. It has required us all to make sacrifices to keep each other safe and get a handle on this virus so we can resume our way of life as soon as possible.

We are facing a great challenge, and my administration is working tirelessly to address the needs of the community, mitigate the spread of COVID-19, and continue the vital City services that you rely upon.

I ask that you take our Governor's stay at home order seriously and do your part by following our local order and limiting travel to essential reasons only. Every decision you make has the potential to save lives and prevent our health system from being overrun.

In times of crisis, it is heartening to see members of our community step up to make a difference. A nonprofit sewing school, Sew Loved, Inc. has stepped up to coordinate manufacturing of mask covers for our healthcare workers. Local packaging firm Tri-Pac, Inc. is producing hand sanitizer and distributing it to healthcare providers and first responders. A local couple also recently donated masks to the South Bend Fire Department to keep our first responders safe.

My team has developed a list of resources to help you connect with food assistance, childcare, small business and worker support, and donation and volunteer opportunities at www.southbendin.gov/covid19. Please submit other resources you know of in the online form at the top of the page to help us keep the list of resources up to date.

During these challenging times, you can still access many city services by visiting www.southbendin.gov/covid19cityservices or calling 311.

This is going to be a long fight, but we'll find a way through this together. Thank you for all your efforts and sacrifices to mitigate COVID-19's spread and get us back on track as soon as possible.

Sincerely,

Mayor Mueller

Clerk's Corner

Greetings, South Bend,

Due to the recent Covid-19 outbreak, the South Bend City Clerk's office has decided to postpone Parking Ticket Amnesty Day that was scheduled for April 29th and May 1st, 2020 to a later date.

If you need to make an ordinance violation payment, please utilize the South Bend City website.

Although our office is closed to walk ins, you can email us at sbcityclerk@southbendin.gov and we will respond to your email within 24-48 hours. We encourage you to stay connected to the City and its resources by visiting southbendin.gov. During these times of crisis, it's important that we support each other and come together for better of our community.

Staying connected with others, not only disrupts boredom, but is essential for minimizing the feeling of isolation. Staying connected despite the current situation, calling or texting family and friends can be an effective way to handle the quarantine "blues."

Stay safe, stay connected as we navigate through this together.

Best,

Dawn M. Jones
City Clerk

COVID-19 RESOURCES & SUPPORT

At-Home Activities & Education

South Bend Venues Parks & Arts

Hosting a Virtual Experience on Facebook Every weekday at 12pm. Check it out!

YMCA of Greater Michiana

Free virtual fitness classes for members. Visit ymca.org for more information.

Kroc Center of South Bend

Group Fitness videos, tips from trainers and Bible Study information at Kroc Center of South Bend's Facebook page.

La Casa de Amistad Bilingual Resources

574-233-2120 | lacasadeamistad.org

We will continue to answer phones and return messages to connect residents to local services.

St. Joseph County Public Library

574-282-4646 | sjcpl.org | library@sjcpl.org

Check out our large digital collection online. Due dates have been extended and all overdue charges accrued during this time period will be forgiven. The Library has a large digital collection that can be downloaded or streamed from home. Talk to a librarian by calling 574-282-4646 or emailing library@sjcpl.org.

Small Business & Workforce Support

Adobe- Artist Support

Adobe is offering two months of free access to Creative Cloud apps to existing customers.

Local Takeout Options

Visit www.takeoutcovid19.com to see a list of restaurants serving take-out and delivery.

Indiana Small Business Development Center

www.SBA.gov/disaster

Currently accepting applications for Economic Injury Disaster Loan (EIDL) assistance.

Community Health Support

If you are suffering from symptoms of COVID-19, which include fever, cough, and shortness of breath, please contact your primary care provider.

Call the hotline for each provider.

Beacon Health System Hotline: 855-523-2225

Saint Joseph Health System: 574-335-8650

South Bend Clinic: 574-307-6870

If you do not have a primary care provider, call the central 211 hotline to be connected with a provider.

Health safety tips:

- Wash your hands often with soap and water for at least 20 seconds, or use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap is not available
- Avoid touching your eyes, nose and mouth with unwashed hands
- Avoid close contact with people who are sick
- If you get sick, contact your healthcare provider
- Utilize cough and sneeze etiquette by coughing or sneezing into your elbow or a tissue
- Clean and disinfect frequently touched objects and surfaces daily

Childcare Support

Many local childcare facilities will remain open until the CDC advises otherwise. The facilities will continue to take precautions and follow CDC Guidelines to prevent the spread of coronavirus. Visit the City of South Bend website, for an updated list and map of local providers.

Donations & Volunteer Opportunities

United Way Response Fund | uwsjc.org

The COVID-19 Response Fund is designed to meet short term, immediate needs, of individuals and families that will be impacted by COVID-19 as well as the long term impacts that have yet to be seen.

United Way will look to a broad network of direct service organizations as well as Indiana 211 to identify critical needs and resource gaps. The fund will be designed to be flexible and get resources to organizations with minimal bureaucracy and appropriate sense of urgency. 501c3 Organizations in St. Joseph County will be eligible to apply.

La Casa de Amistad Volunteers

lacasadeamistad.org

Looking for adult volunteers who are local, healthy, and not part of an at-risk population. Contact Nancy Diaz at Nancy@lacasadeamistad.org. For community volunteers, willing to help with the food pantry, contact Jurek at jurek@lacasadeamistad.org.

Real Services Volunteer & Donation

realservices.org

Real Services is currently accepting new volunteers and donations. Volunteers must undergo a screening process to protect vulnerable clients.

Hope Ministries Food Donation

574-235-4150 x 222 | asilverraven@hopesb.org

Facebook: @HopeMinistriesSB

Hope Ministries is accepting food donations and monetary donations to buy food. Donors may also contact Hope staff got a shopping list of needed items.

St. Vincent de Paul Society of St. Joseph County

svdpsb.org | 520 Crescent Ave

Donations of food can be made from 10am—2 pm, Tuesday through Thursday at 520 Crescent Avenue.

Food Support

Grab and Go Meals for SBCSC Students

Food pick up available at 12 sites throughout the school district from 11am—1pm every week day.

Catholic Charities Food Pantry

1817 Miami Street | 574-234-3111

Pick up every Wednesday, 10am-12pm and 5-7pm

Food Bank of Northern Indiana

702 Chapin St.

Drive-through distribution Mon & Fri, 9am-2pm and Wed, 11am-5pm

Purple Porch Co-op At Risk Shopping

123 N Hill St.

Wed, 8am-10am, only customers over 65 years

Kroc Center Food Boxes

900 W Western Ave | 574-233-9471 x 2206

La Casa de Amistad

746 Meade St. | lacasadeamistad.org

Pick up on Wednesdays from 2pm-4:45pm

St. Vincent de Paul Food Boxes

svdpsb.org | 520 Crescent Ave

Drive Through every Tuesday & Thursday from 10am-12pm. Must bring a picture ID.

Youth Services Bureau

574-235-5517 | 1330 Lincoln Way E

To-go lunches and hygiene supplies. Drop-in Center Hours 12pm-6pm, Mon-Sat

St. Margaret's House

117 N Lafayette

Pick up Mon through Fri from 12pm-1:30pm

Wings Over South Bend

1124 E Angela Blvd

Free kids meals to any child grades K-12

Real Services

574-256-1649 | realservices.org

Call for information on Meals on Wheels services

Success Academy Students Under 18

3408 Ardmore Trail

Tues & Thurs from 11am-12pm

Housing & Utility Support

Utilities will NOT be shut off during the COVID-19 Outbreak:

The City of South Bend announced Immediate Suspension of Water shutoffs on Monday, March 16. American Electric Power announced suspension of all electric shutoffs on Friday, March 13. NIPSCO announced suspension of all gas shutoffs on Friday, March 13.

Evictions

Consumer Protection Division | 1-800-382-5516

Indiana Governor Eric Holcomb ordered on March 19 that evictions and foreclosures may not be initiated until Indiana's State of Emergency has terminated.

Indiana Attorney General Curtis Hill has asked Hoosiers to file complaints if evictions or foreclosure proceedings occur during the COVID-19 crisis. Anyone who is unlawfully subjected to such a proceedings should contact the Attorney General's Office's Consumer Protection Division.

Catholic Charities Resource & Referral Program

574-234-3111 x 60

Provides limited financial assistance to help meet basic needs including utility assistance or rental assistance as well as material assistance based upon availability. Assistance by appointment only.

Township Assistance

sjcindiana.com/1615/Townships

Township Trustees provide emergency assistance to individuals and families in need who qualify. This can include payment of rent, mortgage, or utilities, as well as burial or funeral costs.