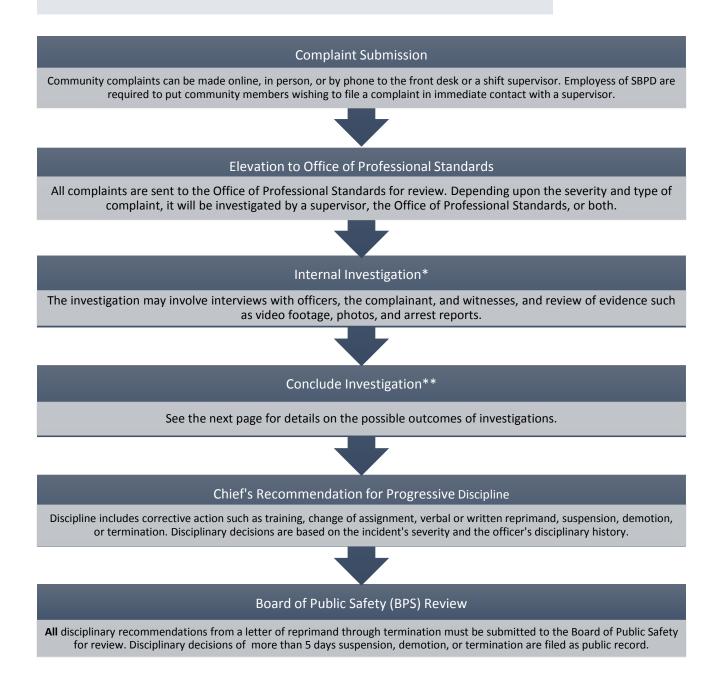
What happens when the South Bend Police Department (SBPD) receives a community **complaint** regarding the alleged misconduct of an officer?

MISCONDUCT is when an officer or employee commits any of the following:

- Commission of a criminal act
- Neglect of duty
- Violation of a policy, procedure, rule, or regulation



**What are the possible outcomes of an investigation by the Office of Professional Standards?



*Note that if a violation of civil or criminal law may have occurred, a parallel criminal case will be pursued by an outside agency.